

## **BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION**

**Exception #:** ADDENDUM #3 TO EXCEPTION REPORT #4

**Component:** A substantial portion of the documentation in the LSOG 4 Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides is incomplete, incorrect or unclear.

**Domain:** POP

**Date Uncovered by KPMG:** 5/8/00

**Date BA Received:** 5/9/00

**Date BA Responded:** 5/15/00

**KPMG Summary Statement and BA Response:** **KPMG Summary Statement.**  
If LSOG4 documentation is missing, incorrect or unclear in the Pre-Order and Order Business Rules and the EDI Pre-Order and Order Guides a CLEC cannot receive the correct responses (e.g confirmation or error) from BA and cannot properly format a transaction.

BA position on exception report.  
The issues identified in the KPMG document were corrected in the Final June Release of the documentation (Issues A & B). The correction for Issue C have been identified and will be corrected as a change page to the BA Pre-Order EDI Guide v 4.1.3. This bulletin is expected to be issued through the standard Change Control process approximately 5/19/00. Specific responses to the individual issues raised in the document are provided below.

### **Addendum to Issue 4.14**

KPMG observed that the EDI specifications do not match the EDI examples and responses provided in the BA Pre-Order EDI Guide v 4.1.2.

- A. The EDI mapping for the NPANXX in the LSOG4 Pre-Order EDI Guidelines v4.1.2 (page 17) and the 3.4 EDI Example for the ADA response does not match the data returned during actual LSOG4 testing.
- BA Response:** The Example was corrected in version 4.3 of the EDI Guide.
- B. The LSOG4 Pre-Order EDI Guidelines v4.1.2 (page 17) and the 3.4 EDI Example map the NPANXX to the PO1/SI. However, the response returned during testing maps the NPANXX as PO1/SLN/N1/SI associated with the switch/exchange for conversational responses. The mapping for NPANNXX is unclear.
- BA Response:** The Example was corrected in version 4.3 of the EDI Guide.
- C. The LSOG4 Pre-Order EDI Guidelines v4.1.2 (page 17) and the 3.4 EDI Example depict a Qualifier for the SI02 as 'LS' for the NPANXX. However, the response returned during testing qualifies the NPANXX with SI02=RQ. The mapping for NPANXX is unclear.

**BA Response:** The Guide is incorrect. RQ is the correct qualifier.